



## Overview

**Country:** United States

**Industry:** Healthcare, Education

## Customer Profile

University Health System is one of the most prestigious health care systems in the Southern USA. University Hospital, a 604-bed acute care hospital, is also the primary teaching facility for The UT Health Science Center.

## Business Situation

University Health System was looking for a systems management tool that was easier to maintain, would provide deep reporting of performance, had capacity planning capabilities, and could monitor both physical and virtualized servers (AIX, Windows, VMware).

## Results with up.time

1. No resources required to administrate the up.time monitoring solution.
2. Savings equal to ¼ of a full-time System Administrator (\$15k-\$20k in savings).
3. Budget justification made easier with Capacity Planning reports and graphs for Managers.
4. Deep Monitoring across multiple environments from the up.time Dashboard.
5. Complete Enterprise Systems Management at a Mid-Market price.

## For Information on up.time

**Phone:**  
+1 (416) 868 0152

**Website:**  
[www.uptimesoftware.com](http://www.uptimesoftware.com)

**Free 30-Day Trial of up.time:**  
[Download Here](#)



# University Health System uses smarter Systems Management to help drive better healthcare.

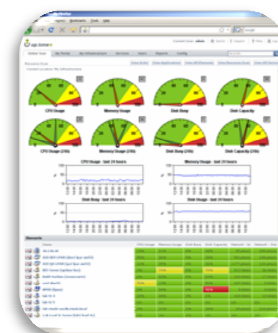
## The Situation:

"We were outgrowing our current tool (Big Brother) and wanted a proven enterprise systems management and monitoring toolset that could still fit within our budget. up.time is powerful, low maintenance and very easy to use. How easy is up.time? We fully deployed up.time in 1-day, with in-house resources only!" – David Pearson, University Health System.

University Health Systems wanted an easier way to monitor, measure, and manage their IT systems, as their current in-house tooling was becoming both unreliable and time-consuming to maintain.

Why did University Health Systems choose up.time?

- **Outgrew Current Tools:** Needed proven and scalable enterprise systems management and monitoring (physical, virtual, cloud) at a mid-market price.
- **Easy-to-Use:** Wanted a powerful systems management toolkit that was truly low maintenance and could deploy quickly, with no hassles.
- **Deep Reporting:** Wanted rich, automated reports that could show historical performance and highlight potential problems before they happened (capacity issues, etc).
- **Simple Deployment:** No hidden costs, deployable with in-house resources in less than 1-day.



"Monitor. Measure. Manage."

## Real-Life Example: Easier to Manage IT

"The environment was becoming hard to manage as we grew and our systems management tool couldn't scale, or provide deep enough reporting. Now, reporting is a breeze and scale is a non-issue. For example, we can quickly run a report or graph that clearly shows potential capacity issues over the past day, week, or month. With that report, the CIO can clearly see our capacity position and why we might need additional capacity or budget. It's so easy, even the Line-of-Business Managers get it. By its nature, up.time makes us more proactive, and that's a great thing. It makes us and the CIO look good."

"Overall, we needed to spend less time 'managing' our systems management software and more time making our IT department proactive. **I would absolutely recommend up.time.**"

Over 20 Healthcare companies and providers use up.time, including:

