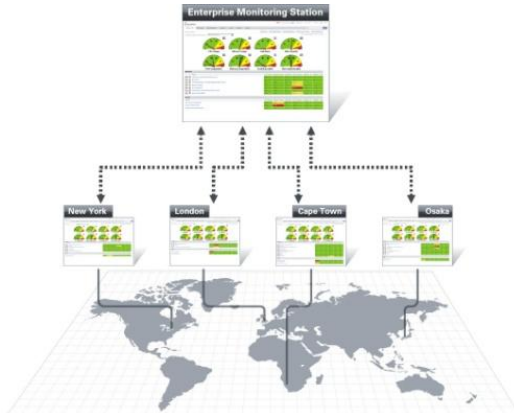


GLOBAL INFRASTRUCTURE MANAGEMENT, MEASUREMENT, AND MONITORING



Do You Have Live Visibility Across Your Datacenters?

- How do you manage your infrastructure, including Global applications like Email, ERP, or custom apps like Global Trading?

Do You Really Need to Spend More on Global Hardware?

- How do you leverage or rebalance underutilized resources across datacenters and time zones?
- Can you measure Global compute usage and capacity?

Do You Have Reliable and Secure Remote Systems Monitoring Capabilities?

- How do you reliably monitor servers in remote locations without fear of data loss?
- Do you have security issues with open ports and excessive traffic that bogs down the WAN?

How Do You Enable Datacenters to be Independently Managed while still Including them in a Global View?

- How do you empower staff to manage, measure, and monitor their local datacenter while head office maintains a Global view over enterprise infrastructure and applications?

Can You Reduce Costs by Outsourcing and Maintain Control and Visibility at the Same Time?

- Do you need to maintain visibility into applications even after you have outsourced our servers?

Do You Want 24/7 Monitoring Support but Don't Have the Resources?

- Can you implement 'follow the sun' escalation management and effectively create a 24/7 Global alert response team with your current tools?

The up.time Solution

Get Live Dashboards and Reports Across Multiple Datacenters and Platforms: up.time consolidates metrics from multiple datacenters into dashboards and reports that visualize distributed applications, performance, and service levels across multiple platforms.



Leverage Underutilized Global Hardware to Cut Costs: up.time provides live and historical Global resource consumption, so you can easily see opportunities to rebalance Global workloads and drive real IT efficiency.

Reliable, Secure Remote Systems Monitoring: up.time uses direct transfer technologies that are mature, reliable, trusted, and highly efficient to collect data while providing seamless drill-through from Global monitoring station to any datacenter.

Get Global and Local Datacenter Access with One Solution: up.time's loosely coupled architecture ensures local datacenters have the ability to function independently while still remaining part of the federated Global view.

Maintain Control even when Outsourcing or Off-shoring: up.time gives you Global views across datacenters, yet still allows you to seamlessly drill-through to any local datacenter, even if it's outsourced.

Easily Implement 24/7 Support for Global Applications with 9-to-5 Staff: up.time gives you 'follow-the-sun' escalation management capabilities that allow you to automatically pass responsibilities to operators in the 'live' time zone.

What is up.time?

up.time is cross-platform systems management software that provides highly scalable management, measurement, and monitoring across platforms, applications, domains, and datacenters with role based dashboards. Intuitive performance and availability monitoring of physical and virtual environments is controlled through a single centralized console.

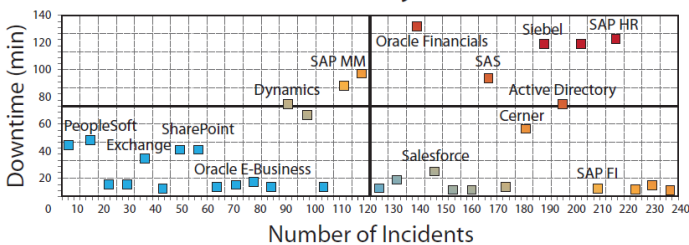
up.time provides the insight to more effectively manage distributed applications and global services levels, as well as maximize enterprise-wide IT resources.



up.time helps you manage, measure, and monitor Global IT systems and applications by providing a consolidated, live, enterprise-wide view of an organization's infrastructure and services across multiple datacenters. Report on the global infrastructure without compromising local control. Create role-based, cross-regional enterprise dashboards and reports to better align and optimize global IT resources.

Reporting includes the ability to combine infrastructure elements and applications from multiple datacenters into enterprise-wide perspectives, global SLAs, and composite enterprise applications such as "global email" or "worldwide ERP," all while taking time-zone differences into account.

Incident Priority Quadrant



"Easy Global Identification of Trouble-making Infrastructure and Applications enables Proactive IT prioritization."

Efficiency through Insight

Manage: Multiple Datacenters Across Locations

- Incidence Response and Outage Avoidance
- Capacity and Resource Usage
- Consolidation
- Service Level Agreements (SLA)

Measure: With Clear and Actionable Global Reporting

- SLA Reports
- Incident and MTTR Reports
- Consolidation (P-2-V) Reports
- Availability and Downtime Reports
- Performance Reports

Monitor: With Deep Cross-platform Metrics

- Performance and availability across all infrastructure and locations
- Application health
- Deep historical performance data
- Aggregate data upward into graphs and reports
- Intelligent alerting reduces alert storms

About uptime software

uptime software inc. is a privately held corporation founded in 2000 and headquartered in Toronto, Canada. uptime is a provider of systems management software that drives datacenter efficiency by maximizing performance and availability globally, enabling proactive IT management, and reducing IT costs for the SMB and Enterprise marketplaces.

Additional Solutions Included with up.time:

- ✓ [Global Datacenter Visibility](#)
- ✓ [Server Monitoring Across Multiple Technologies](#)
- ✓ [VMware Monitoring and Management](#)
- ✓ [Server Consolidation and Virtualization](#)
- ✓ [Capacity Management and Reporting](#)
- ✓ [Outage Triage and MTTR Reduction](#)
- ✓ [Service Level Management](#)
- ✓ [Application Monitoring and Reporting](#)
- ✓ [Application Transaction Monitoring](#)

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up.time VM Appliance

Download the up.time Virtual Appliance Trial: Deploy in seconds and see a complete perspective of your virtual environment right away.

Download
up.time

Download a 30-day Trial up.time: Pick platforms for up.time's monitoring station and agents/non-agents to monitor across your entire infrastructure.