

Increasing uptime while reducing IT costs with Performance, Capacity, & Availability Management Solutions for Enterprise Customers



enterprise monitoring and planning software that just works™.

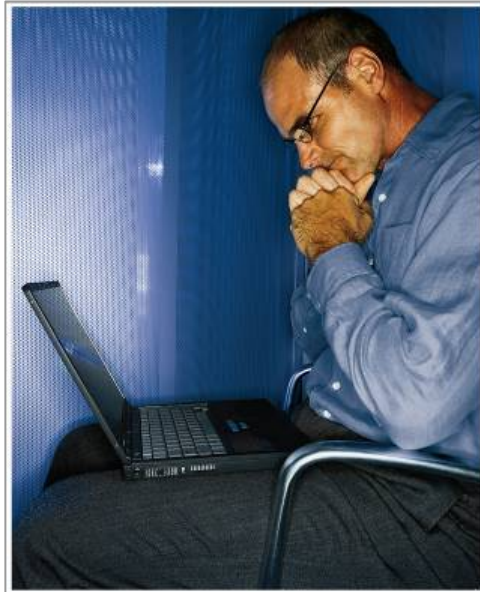
About uptime software

- ✓ Helping clients improve server performance and availability since 2000
- ✓ Global Fortune 500 Client Base
- ✓ 900+ Clients in High Tech, Financial Services, Telecommunications, Insurance, Healthcare, Transportation, Education and Government
- ✓ International Client Base spans 32 countries across US, Canada, Europe, Asia, Latin America and Australia
- ✓ Our Technology Partners include :
Sun, IBM, HP, Microsoft, Red Hat, Oracle, Novell, Network Appliance, VMware

Global industry leaders use up.time™



Why use up.time™?



- ✓ **Increases Enterprise uptime** and ROI while decreasing system management costs by at least 35%*
- ✓ **Quickly identifies** IT Infrastructure problems before they occur to keep you in control.
- ✓ **Easily forecasts** capacity and growth trends for consolidation and virtualization with best-in-class historical reports and graphs.

* On average, companies save between 30% and 70% using up.time versus other competing enterprise level products.

In a nutshell...

In a 24/7 world, business are becoming more and more dependent on on-line access to systems. up.time has **industry leading secure web browser based technology** that securely administrators to monitor systems at anytime, from anywhere.

up.time Simplifies systems management by turning server and application statistics into useful information for managing an IT operation

Provides instant server **performance and service availability statistics** for:

- Server Capacity Monitoring and Reporting
- IT Service Health Monitoring and Reporting
- Resource Trend Analysis and Capacity Planning
- Performance Root-Cause Analysis
- Stress and Load Test Impact Analysis
- Server Consolidations and Virtualization projects
- Supporting Effective Management Decisions



Telekurs Financial drives 510% ROI



"After easily deploying up.time to over 125 servers, we are seeing an immediate and significant cost savings in licensing, and especially in consulting fees. In fact, time spent on manual monitoring and planning processes by consultants and internal resources has dropped dramatically. This year, we'll realize a 510% ROI from using up.time." - **Wally Beddoe, Vice President of Technology.**



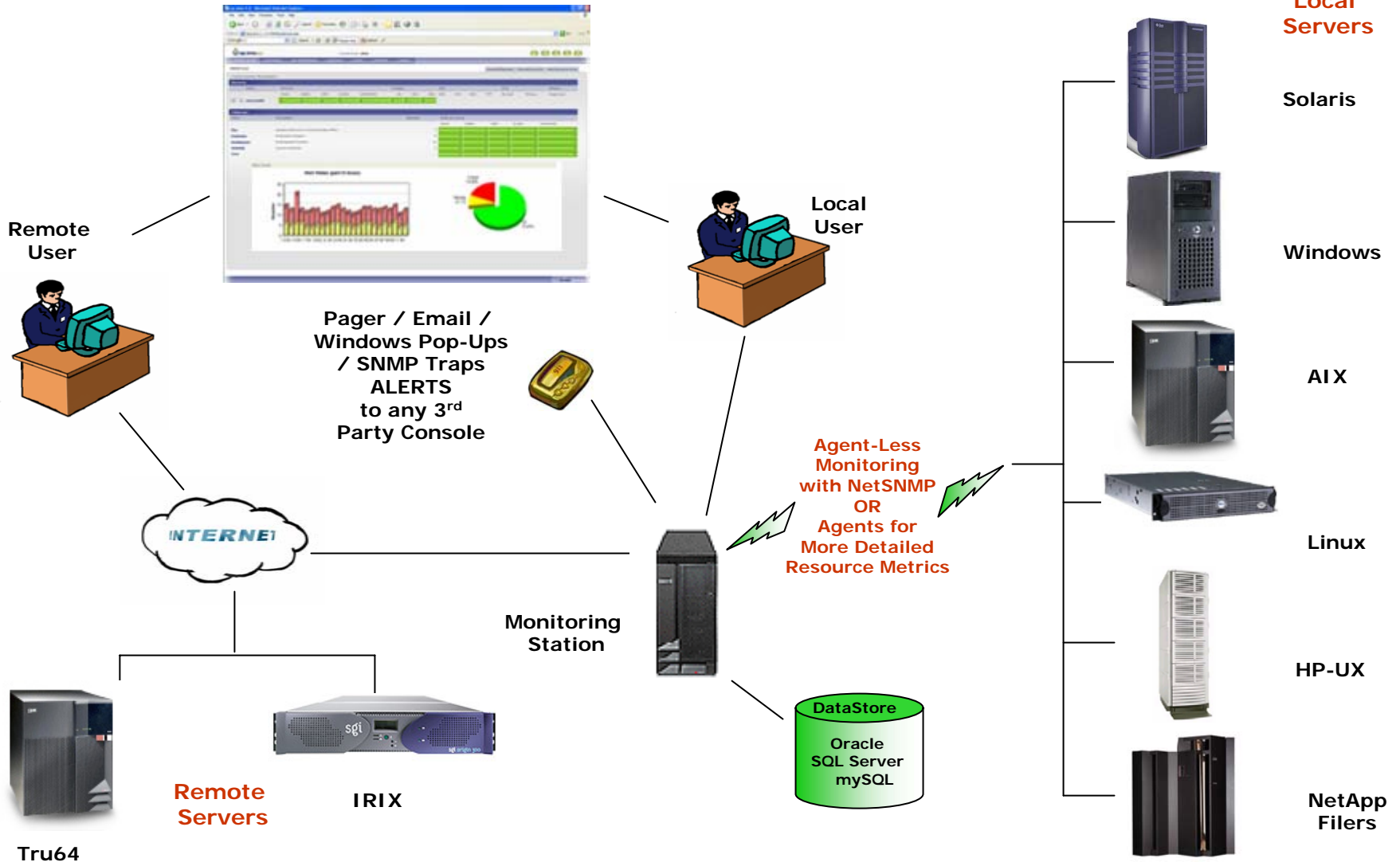
To learn more, click [HERE](#) for the Telekurs Financial Case Study

Benefits

- ✓ Lowered IT Costs by 60% versus other products.
- ✓ ROI in excess of 500%.
- ✓ Easily provides historical performance trending for capacity planning.
- ✓ Reliably monitors mission critical infrastructure and applications.

How up.time™ Works

24/7 Anytime, Anywhere Instant Browser Access

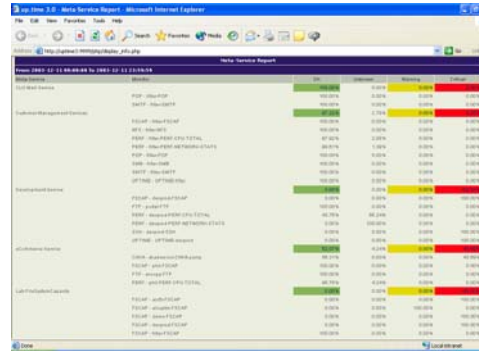


up.time™ at a Glance

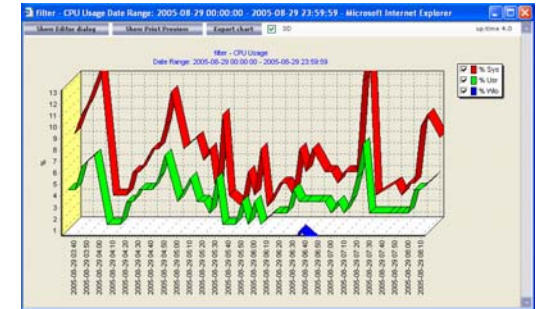
Performance and Availability Monitoring and Alerting



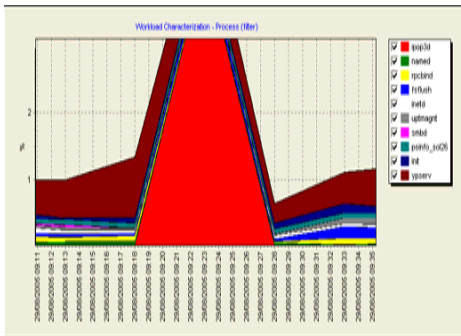
IT Service Health Monitoring



Easy Resource Trend Analysis



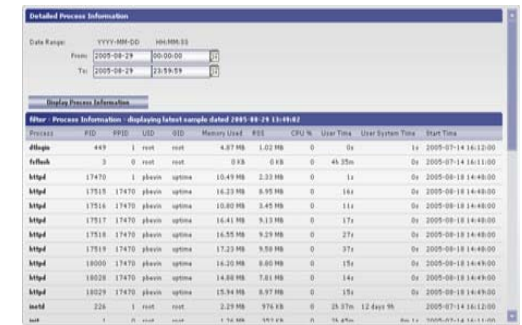
Stress/Load Impact Analysis



Instant Summary Reporting



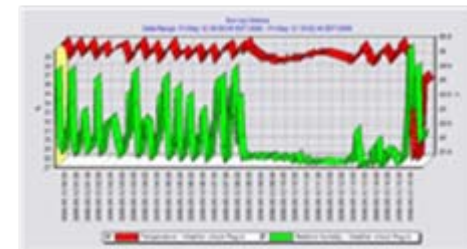
Quick Root-Cause Analysis



Flexible Administration and Fast Customization



Custom Plug-in Monitors: Data Center Temperature and Humidity Monitors



ResourceScan™ View

- ✓ Get Enterprise, Group or Server Level Visual Metrics
- ✓ Drill down into real-time and historical data for root-cause analysis

Get Critical Capacity Metrics at the Enterprise, Group or Server Level



Analyze Current or 24 hour Metrics

Memory Usage Running High

Why is up.time™ Better?

Easy-to-Install & Easy-to-Use

- ✓ Installs & deploys in a matter of hours/days NOT weeks/months like competitive tools
- ✓ Web browser interface makes it easy-to-use and access from anywhere

Monitors the Health of IT Services and Business Applications

- ✓ Monitor system level services, applications, databases and complex IT Services

Tailored to Fit Your IT Operation

- ✓ Alerting options and escalation options that work the way you do
- ✓ Reporting & feature customizations to fit unique requirements

Fast and Flexible Access to Historical Information

- ✓ Powerful and very granular statistics for detailed reporting

Simple integration with Enterprise Management Consoles

- ✓ SNMP traps sent directly to any 3rd party enterprise console (Tivoli, Unicenter, Netcool, BMC etc.)
- ✓ Supports multi-vendor systems management strategy

Lower Price Point

- ✓ No expensive consultants
- ✓ 35% - 70% lower cost than competitive tools

Our Clients Come First

- **99.2% Repeat Business:**
 - ✓ 100% of client installations have increased in last 12 months
 - ✓ 99.2% Client Support Service Renewal Rate

- **High % of New Business comes from Client Referrals**

- **Our tools are adaptable to meet your “real world” needs:**
 - ✓ Custom Software Enhancements
 - ✓ Report Enhancements
 - ✓ Specialty Integration and Scripting

Value Commitment

- We build powerful, easy-to-use and affordable tools for managing and improving server performance, capacity and IT service availability
- We deliver tools that clients really use and deliver value immediately
- We help you find your performance problems BEFORE your clients do
- We help every client tailor and configure our software to meet specific needs for managing performance and availability in their own environment

Our Client Commitment : We will deliver the most practical and useful performance and availability management tool that you have ever used