up:time software

FROM THE idera PRODUCT FAMILY

9 Step Quick Start Guide

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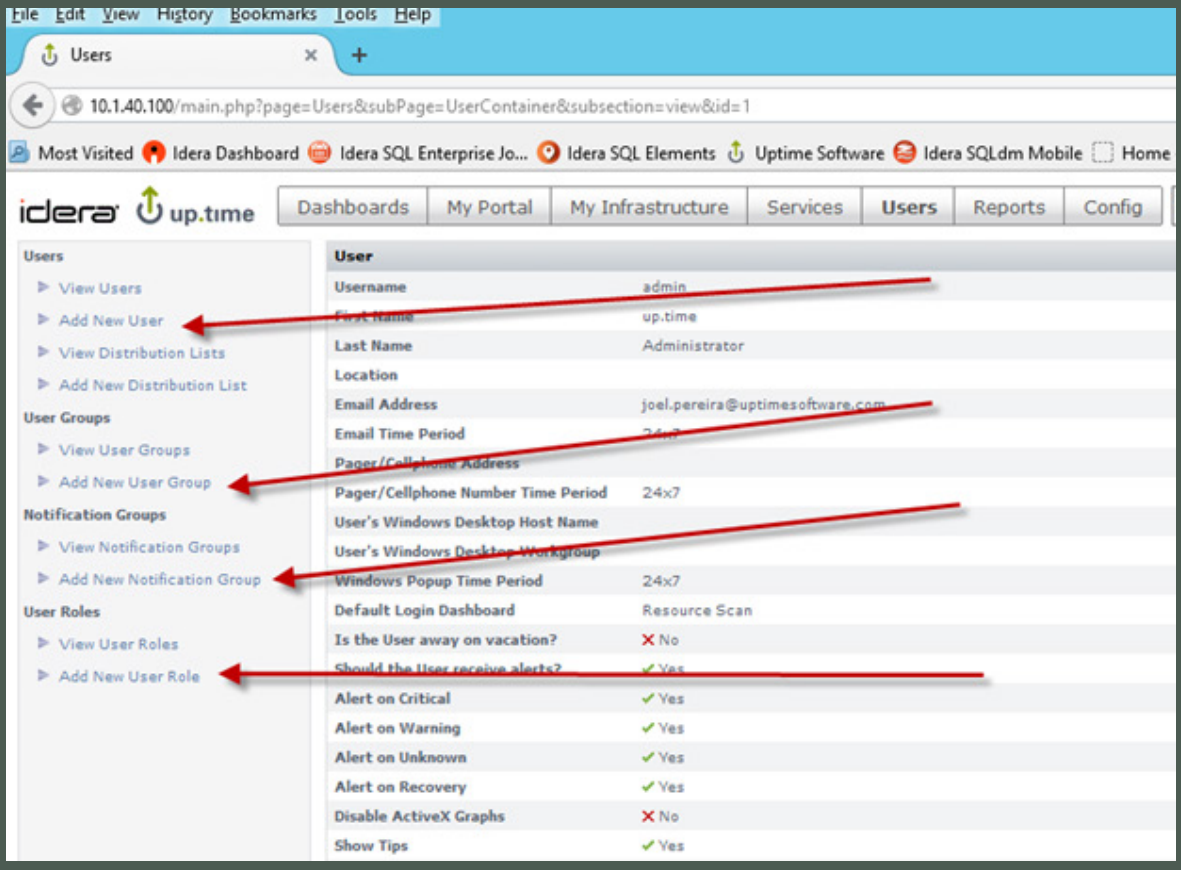
You can also find helpful short videos to assist with your trial.

These can all be found here, on the Trial Evaluation Center.

Step 1

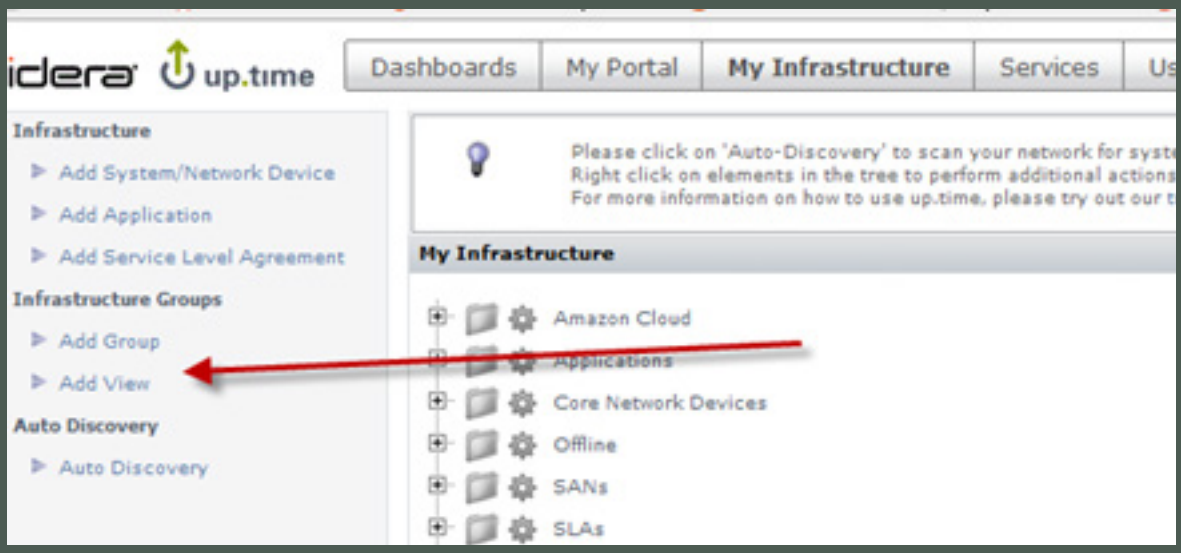
Security – the first installation account is configured as the administrator.

Create user groups, user roles, notification groups and any additional users. After creating the user account, select the group he/she should belong to within up.time and the role for security purposes.



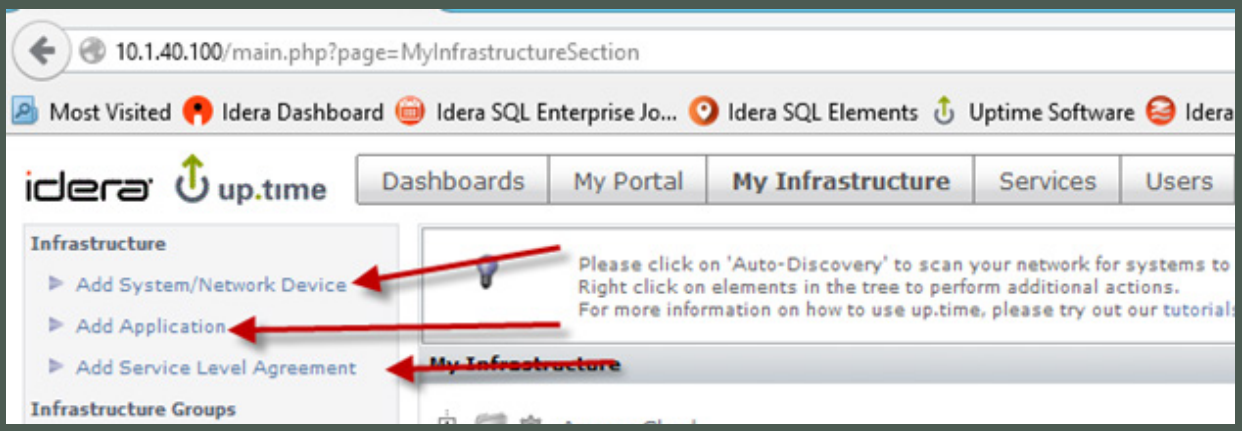
Step 2

Go to the “My Infrastructure” tab and create *__optionally__* some “element groups”. These groups can be named based on server types, applications, and technology supported.

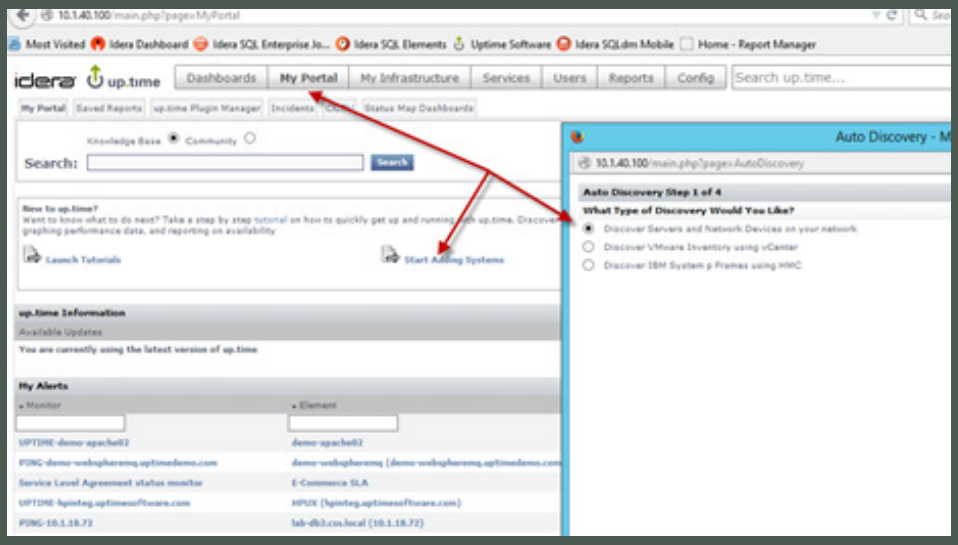


Step 3

On the same “My Infrastructure” tab, create a SLA agreement for reporting on uptime and availability. Create an “Application” for organizing elements. And then select “Add system/Network device to start adding elements.

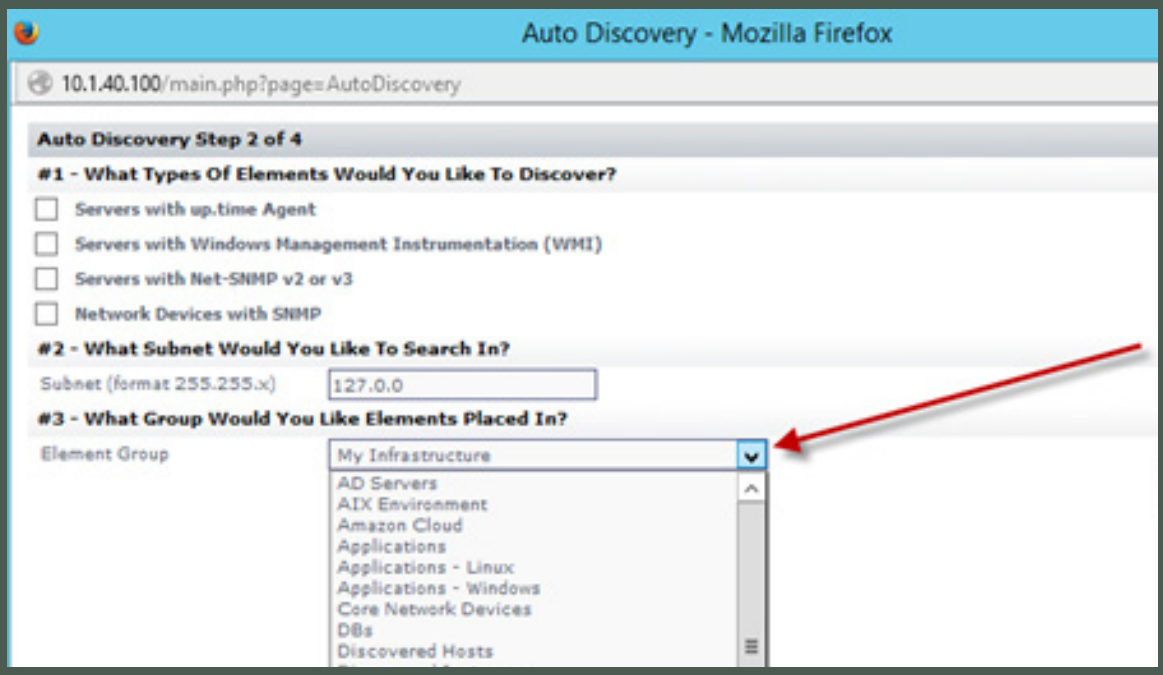


Select the “My portal” tab and choose the option to start discovery of elements as well.



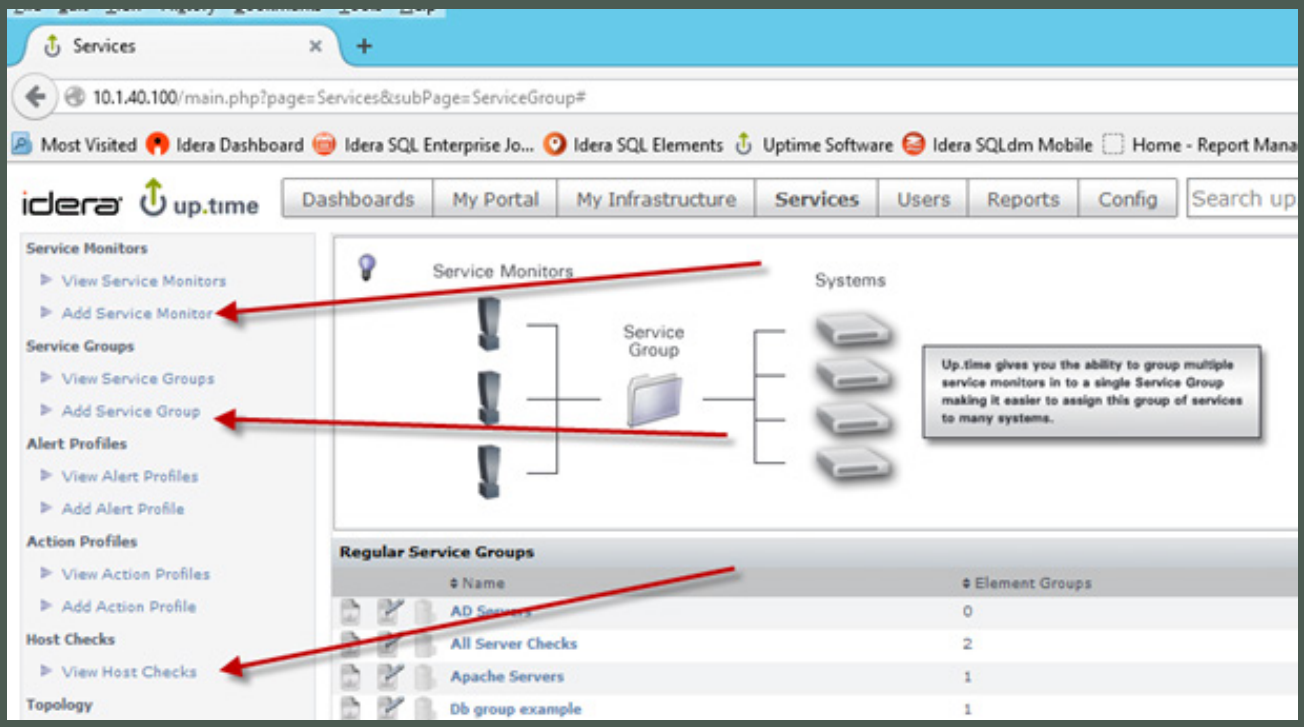
Step 3, continued

As elements are discovered, they can automatically be placed in the appropriate group.



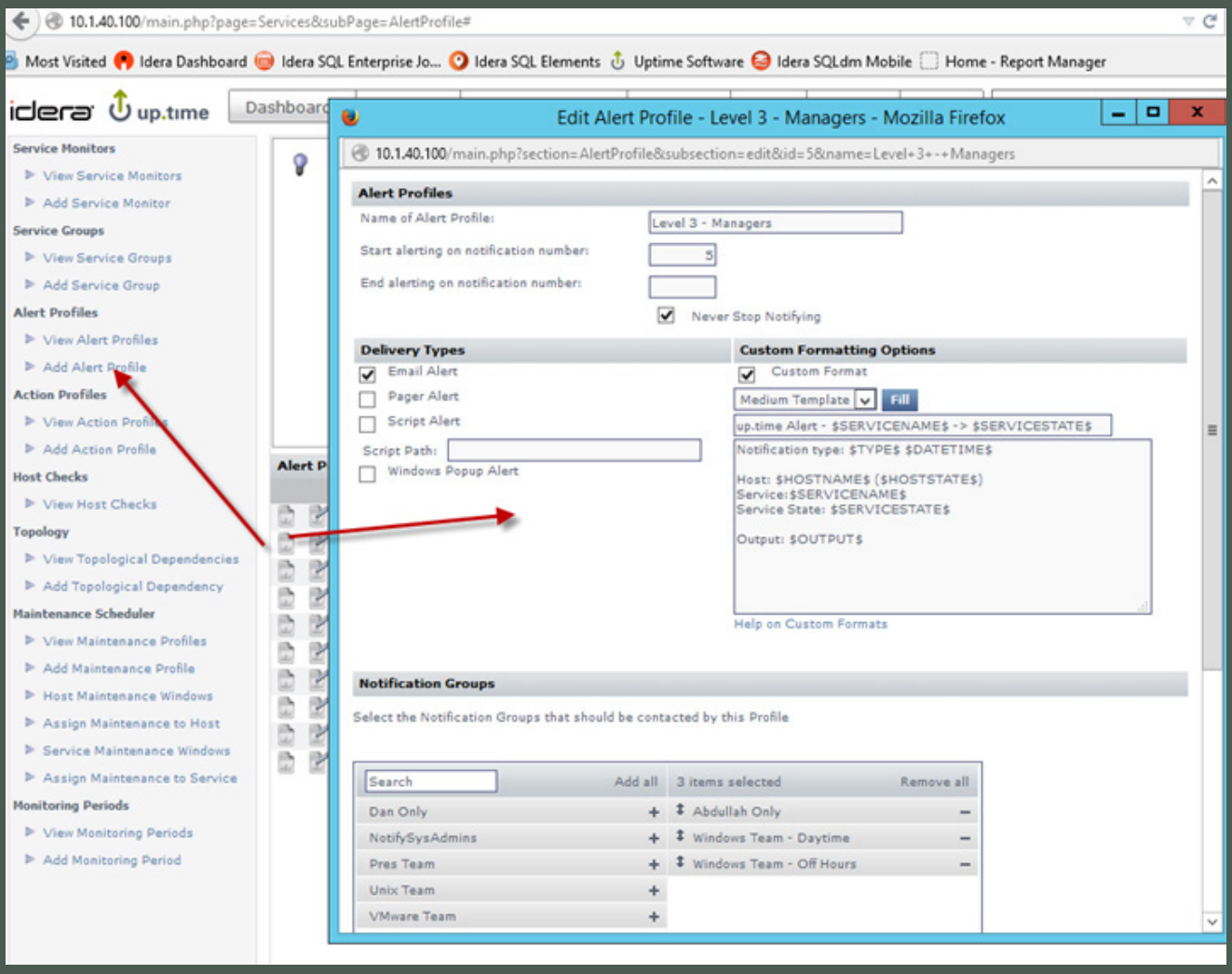
Step 4

As the elements are discovered, notice they are displayed at the bottom of the “My infrastructure” tab. Go to the “Services” tab and add service groups to be able to apply service monitors to groups of elements. We also deploy the basic health checks across the elements. Select the option to “Add Service Monitor” for more in depth monitoring around specific applications and services on the selected elements.



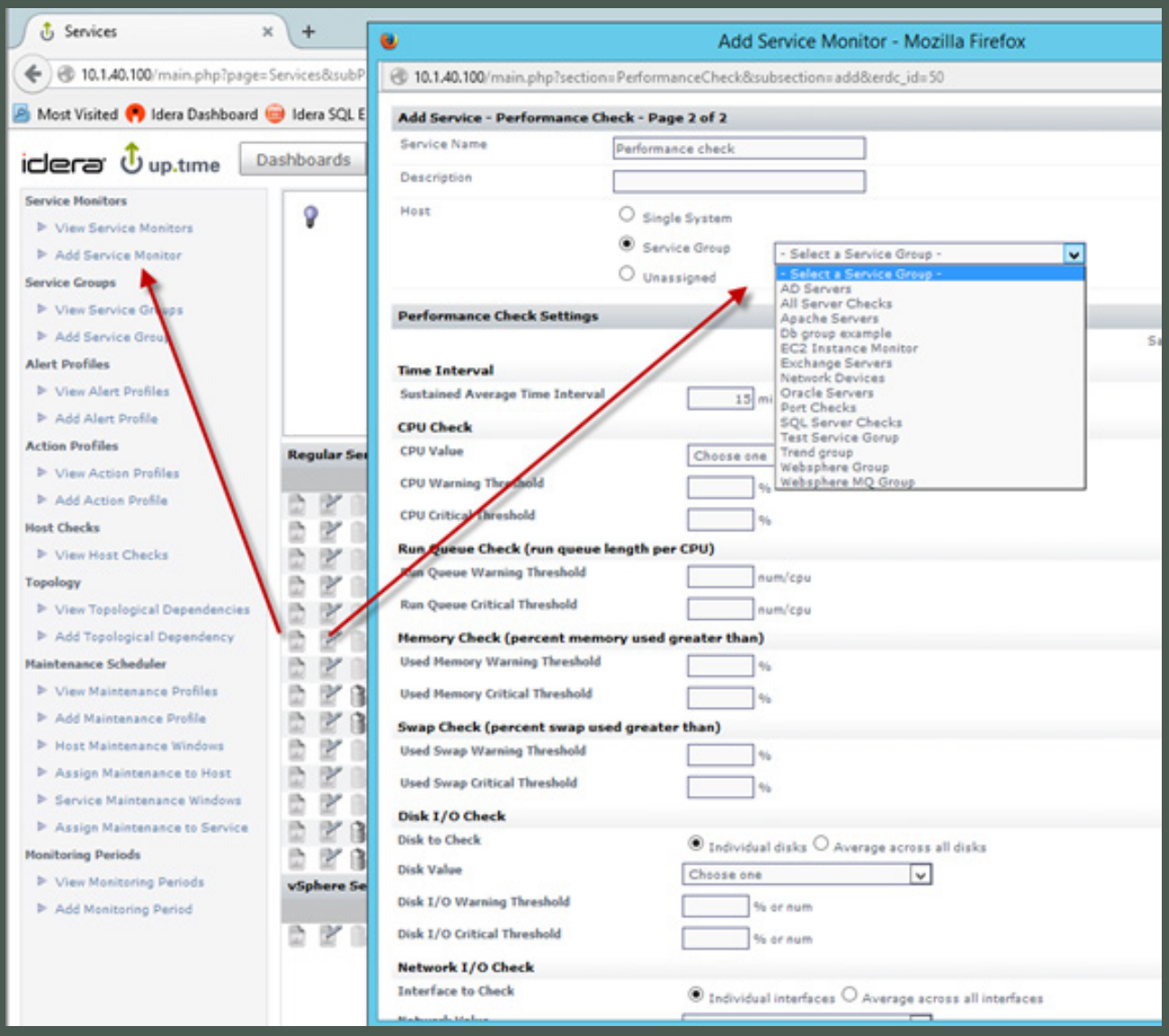
Step 5

Alert profiles can also be set up to notify various team members regarding performance issues and outages specific to elements related to the recipients role or responsibilities. Action profiles can also be created to allow up.time to execute remediation scripts.



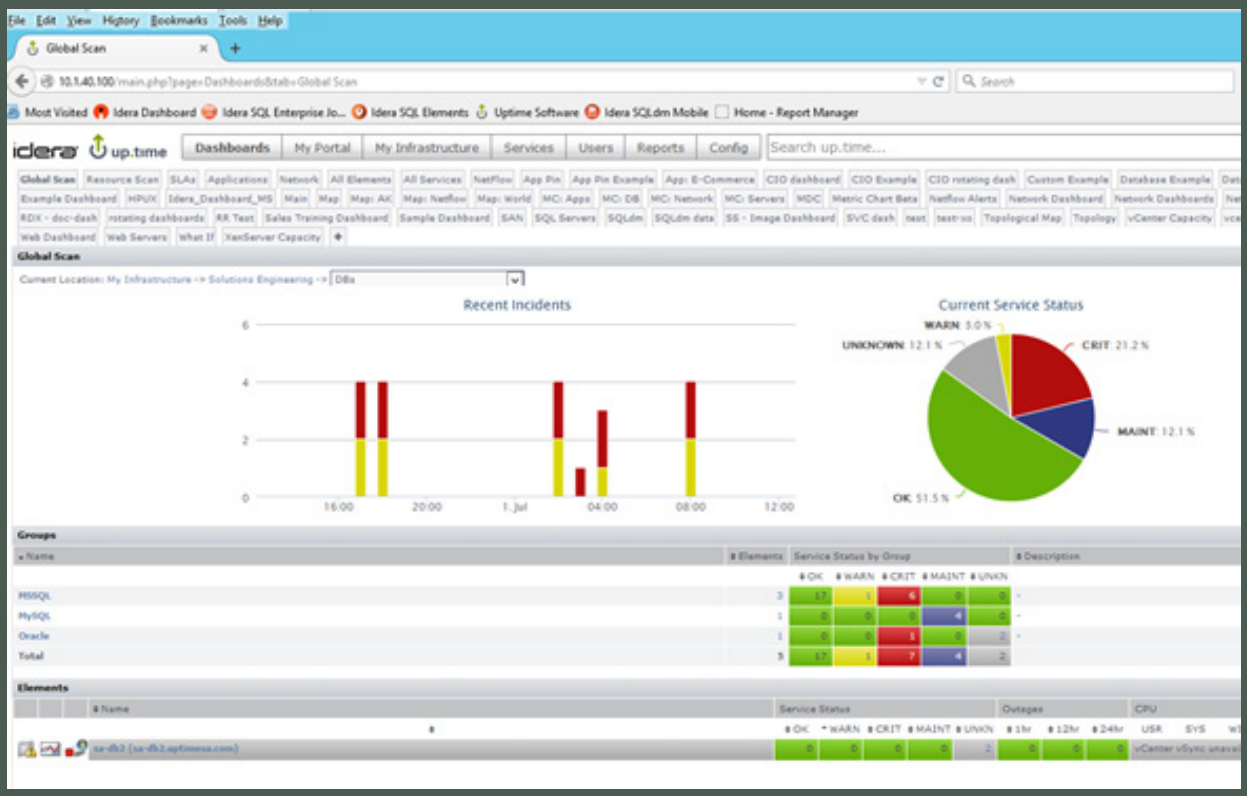
Step 6

As monitoring is deployed by selecting a service monitor, a variety of threshold options are presented. These thresholds can be configured and applied to various groups of elements discovered previously.



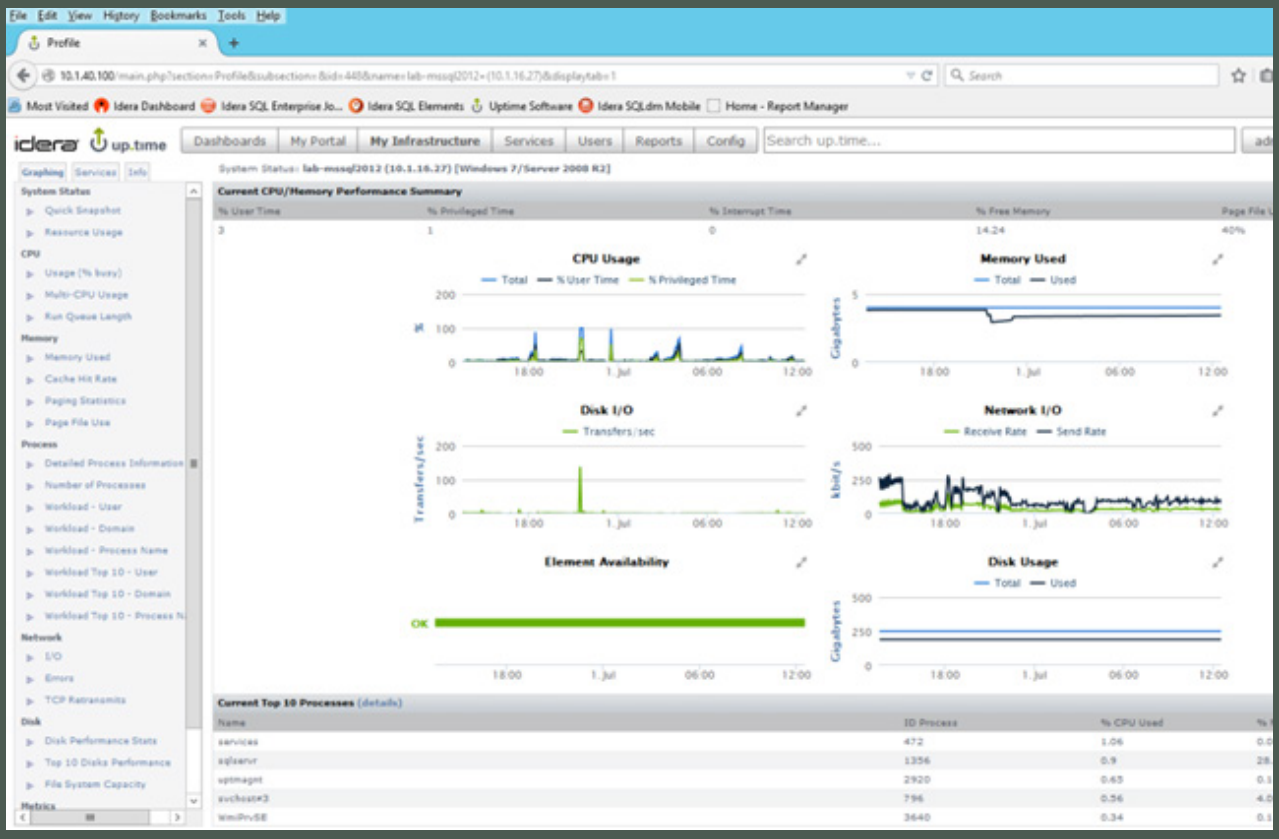
Step 7

After deploying the basic check and additional service monitors, the main dashboard can be utilized to analyze the incoming data. Custom dashboards can also be created to review multiple facets of performance data.



Step 8

Dashboards also allow for drill down analysis and graphing capability.



Step 9

There are a variety of reports available to report on performance, availability, and status trends over time based on element, or groups of elements.